

## A GUIDE FOR PARENTS AND CARERS HOW TO USE AN INTERPRETER TO CONTACT YOUR SCHOOL

This free\* interpreting service is available for parents and carers to communicate key information about their child's education. This service is available Monday to Friday, between 8:30am and 6:00pm.

## The telephone numbers and languages listed below are designed for parents and carers to call a school.

- Step 1. Find your language in the list below.
- Step 2. Use the phone number for your language to connect with an interpreter.
- Step 3. Tell the interpreter Sunshine College North Campus, 03 8311 8500.
- Step 4. The interpreter will call this number and connect you with the school.
- **Step 5.** The interpreter will stay on the call and interpret until you're finished.

| Arabic - العربية                                | 03 8820 1504 | <u>پښتو - Pashto</u>            | 03 8820 1519 |
|---|--------------|---------------------------------|--------------|
| <u> Assyrian Neo-Aramaic - كَنْ خُامُهُ لَا</u> | 03 8820 1505 | <u>Persian - ا فارسي</u>        | 03 8820 1520 |
| <u>Burmese - မြန်မာစာ</u>                       | 03 8820 1506 | <u>Punjabi - ਪੰਜਾਬੀ</u>         | 03 8820 1521 |
| <u>Cantonese - 廣東話</u>                          | 03 8820 1507 | <u>S'gaw Karen - ကညီကျိ</u>     | 03 8820 1522 |
| سورث - Chaldean Neo-Aramaic                     | 03 8820 1508 | Samoan - Gagana Sāmoa           | 03 8820 1523 |
| <u> ادى - Dari</u>                              | 03 8820 1509 | Somali - Soomaali               | 03 8820 1524 |
| <u>Dinka - Thuɔŋjäŋ</u>                         | 03 8820 1510 | <u>Spanish - Español</u>        | 03 8820 1525 |
| Hakha Chin - Laitong                            | 03 8820 1511 | Swahili - Kiswahili             | 03 8820 1526 |
| <u> هزارگی - Hazaragi</u>                       | 03 8820 1512 | <u>Tamil - தமிழ்</u>            | 03 8820 1527 |
| <u> Hindi - हिन्दी</u>                          | 03 8820 1513 | <u>Thai - ภาษาไทย</u>           | 03 8820 1528 |
| <u>Khmer - ភាសាខ្មែរ</u>                        | 03 8820 1514 | <u>Tigrinya - ትግርኛ</u>          | 03 8820 1529 |
| <u> Malay - Bahasa Melayu</u>                   | 03 8820 1515 | <u>Turkish - Türkçe</u>         | 03 8820 1530 |
| <u> Mandarin - 普通话</u>                          | 03 8820 1516 | <u>اُردُو</u> - <u>Urdu</u>     | 03 8820 1531 |
| <u>Nepali - नेपाली</u>                          | 03 8820 1517 | <u> Vietnamese - Tiếng Việt</u> | 03 8820 1532 |
| Oromo - Afaan Oromoo                            | 03 8820 1518 | <u>Zo - Zomi</u>                | 03 8820 1533 |
|   |              |                                 |              |



For all other languages, please contact 03 9605 3053 and connect with our operator who will help you.

This service is not available to parents and carers of full-fee-paying international students.

Please contact the school directly to arrange an interpreter.